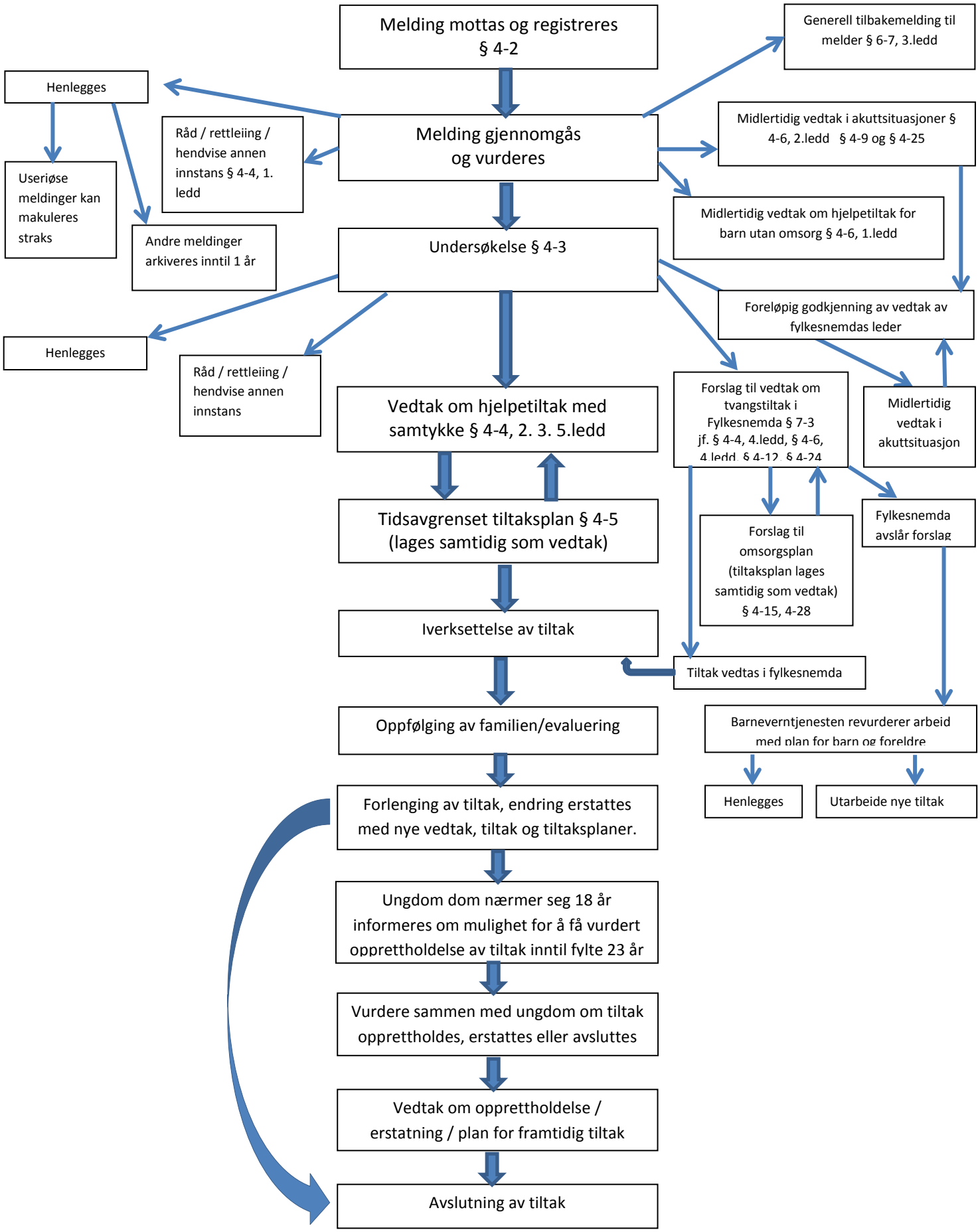FLYTSKJEMA – ARBEIDSPROSESSEN I BARNEVERNTENESTA